



PATENT  
Attorney Docket No. 08516.0005-00  
SAP Reference No. 2002P10026US

**'IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of: )  
Thomas AREND ) Group Art Unit: 2129  
Application No.: 10/697,433 ) Examiner: Peter D. Coughlan  
Filed: October 31, 2003 )  
For: IDENTIFYING SOLUTIONS TO ) Confirmation No.: 7747  
COMPUTER PROBLEMS IN MAIN )  
SYSTEM BY SERVICE SYSTEM )

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**AMENDMENT**

This Amendment accompanies a Request for Continued Examination (RCE), fulfills the requirement for a submission under 37 C.F.R. § 1.114, and responds to the Final Office Action mailed January 10, 2007, the period for response extending through April 10, 2007. Please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims in this paper.

**Remarks** follow the Amendment section of this paper.